

**CITY OF OCONOMOWOC POLICE DEPARTMENT
POLICIES & PROCEDURES**

DATE: May 14, 2020

HISTORY: October 1, 1999

SUBJECT: Community Relations

POLICY NUMBER: 99-027

I. POLICY

It is the policy of this agency to involve all department personnel in a citywide community relations effort. Each employee shall establish an attitude that the law enforcement personnel are an integral part of the community and that citizens' participation and interaction with law enforcement personnel are necessary. This department is committed to correcting actions, practices and attitudes which may contribute to community tensions and grievances. **It is also the policy of this department that community relations are the shared responsibility of each and every member of the department.**

II. PROCEDURES

- A. It is the responsibility of all department personnel to promote good community relations, recognizing that the actions and demeanor of department personnel in dealing with the general public have a significant impact on the image of the department and ultimately its overall effectiveness and level of acceptance within the community. In serving the public, each employee shall make his/her contact one which inspires respect, not only for himself/herself as an individual and professional, but one which generates the cooperation and approval of the public.
- B. Community Relations Objectives
1. To create and maintain liaison with community groups and organizations. This includes exchanging information, identifying law enforcement service needs of the community, promoting law enforcement/citizen contacts, acquainting each other with mutual problems and encouraging action aimed at solving these problems.
 2. To obtain input from community groups to ensure that department policies reflect the needs of the community.
 3. To identify sources of conflict between law enforcement and the community and encourage efforts to resolve them.
 4. To establish neighborhood watch groups where such groups do not now exist, if requested.
- C. Program content includes, but is not limited to the following:
1. Meet with civic groups, minority groups, neighborhood councils, crime watch groups and individuals to exchange information and convey information back to the department.
 2. Present programs such as McGRUFF, Crime Stoppers, or other similar programs of interest to all area schools within the city limits.
 3. Crime Awareness Programs provide citizen groups information on making their families, homes, and business more secure and work to establish crime watch neighborhoods where none exist. Programs include, but are not limited to:
 - a. Neighborhood Crime Watch

- b. Burglary Prevention
- c. Rape Prevention
- d. Fraud Prevention
- e. Emergency Reporting Procedure
- f. Home Security Survey
- g. Operation ID
- h. Robbery Prevention
- i. Commercial Burglary Prevention

III. EXCEPTIONS TO THIS POLICY MAY BE AUTHORIZED ONLY BY THE CHIEF OF POLICE

This policy is effective immediately
and will supersede any directives or understandings in conflict