

From the Desk of..... the Water Superintendent

The City of Oconomowoc is requesting all customers with historic water lateral freeze up to run a small amount of water to help prevent the water lateral from freezing. This measure has proven to reduce the risk of a water lateral from freezing; however it does not totally eliminate the chances of a water lateral freeze up. The City of Oconomowoc will thaw a residential water lateral at the City's expense if the above recommendation is followed. However, if the residence chooses to not follow the City of Oconomowoc's recommendation of allowing a small amount of water to run; the customer will have to thaw the lateral at the customer's expense. The City of Oconomowoc does reimburse the customer for the cost of constantly running the water. It will cost the average customer up to 3 dollars a day to follow this recommendation. It can cost a customer from \$1,000 to \$10,000+ to thaw and repair a frozen services.

If you have any questions on this or other cold weather procedures that you can incorporate, please give the Utilities a call at 262-569-2196 or check out our updates at www.oconomowoc-wi.gov